Space Heating & Cooling

VEU Activity 6 Eligibility requirements

Activity 6 Process

1. Onboard with EC
2. Eligibility Check
3. Installation & Evidence Collection
4. Assessment & Approval

Activity 6 Eligibility requirements

Activity 6 : Installing a high efficiency air-conditioner

Eligible premises and installation limits

- DUCTED Activity 6A, 6B - Residential: For activities involving decommissioning, construction of premises in which the activity is undertaken was not completed within 2 years of the activity being undertaken. Installation limit: 1 products per premises
- DUCTED Activity 6A, 6B, 6C - Business/Non-residential: For activities involving decommissioning, construction of premises in which the activity is undertaken was not completed within 2 years of the activity being undertaken. Installation limit: 5 products per premises for installations **involving** decommissioning, 2 products per premises for installations **not involving** decommissioning, total cap of 5 products per premises – 5 ducted products only able to be installed if the 3rd, 4th and 5th products are installed as a result of decommissioning an existing product.
- NON-DUCTED Activity 6D, 6E, 6F- Residential: For activities involving decommissioning, construction of premises in which the activity is undertaken was not completed within 2 years of the activity being undertaken. Installation limit: 5 products per premises for installations **involving** decommissioning, 3 products per premises for **installations not involving** decommissioning, total cap of 5 products per premises – 5 non-ducted products only able to be installed if the 4th and 5th products are installed as a result of decommissioning an existing product
- NON-DUCTED Activity 6D, 6E, 6F, 6G- Business/Non-residential: For activities involving decommissioning, construction of premises was not completed within 2 years of the activity being undertaken. Installation limit: 10 products per premises for installations **involving** decommissioning, 3 products per premises for installations **not involving** decommissioning, total cap of 10 products per premises – 10 non-ducted products only able to be installed if the 4th to 10th products are installed as a result of decommissioning an existing product

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Eligible system & product requirements:

- Products must be registered to the Greenhouse and Energy Minimum Standards (Air Conditioners up to 65kW) Determination 2019 (Cth) (GEMS Determination). For further information go Activity Guide page 19
- The global warming potential (GWP) of the refrigerant used in a product with a rated cooling capacity below 15 kW must be less than 700.
- Products must be covered by a warranty against defects for a period of at least five years from the date of installation, purchase or supply (as applicable) (only for products registered under product categories 6A, 6B, 6D, 6E and 6F to be installed in residential premises).
- Product must be listed on the VEU Register of Products by the time VEECs are created.
- Activity 6 requires installer(s) to:
  - ✓ decommission product(s) under one of 11 different decommissioning scenarios, including one no decommissioning scenario
  - ✓ install one or more reverse cycle air-conditioners (RCACs) which meet the performance requirements from one of nine different product categories (6A, 6B(i), 6B(ii), 6C, 6D, 6E(i), 6E(ii), 6F and 6G) under the VEU. Different product categories have been assigned to a reverse cycle air-conditioner based on whether it is ducted or non-ducted, and its size (cooling capacity).
- When installing multi-split systems, all indoor units installed must be from the same original equipment manufacturer as the connected outdoor unit.
- When replacing ducted systems—particularly gas ducted units—it is recommended that ductwork and fittings are replaced to prevent performance inefficiencies and poor consumer outcomes. Installers are expected to replace any ductwork or fittings identified as unsuitable for reuse, such as those that are incorrectly sized or degraded. Failing to provide consumers with accurate information about product suitability and performance may constitute a breach of the code of conduct and result in compliance or enforcement action.

Licensing & training requirements

Plumbing work

- All plumbing work involved in decommissioning and/or installing a space heating and cooling product must be undertaken by an appropriately registered or licensed plumber by the (BPC).
- For plumbing work involving decommissioning gas heaters (ducted or non-ducted), the plumber must be registered or licensed in gas-fitting work.
- For plumbing work involving decommissioning refrigerative air conditioners (ducted or non-ducted), the plumber must be registered or licensed in refrigerated air-conditioning work or the appropriate class of mechanical services work.
- For plumbing work involving decommissioning or installing a reverse cycle air conditioner (ducted or non-ducted), the plumber must be registered or licensed in refrigerated air-conditioning work or the appropriate class of mechanical services work.
- For plumbing work involved in installing gas heating ductwork, the plumber must be registered or licensed in the appropriate class of mechanical services work and gas fitting work.

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VEU Activity 6 Eligibility requirements

Electrical work

- All electrical work involved in decommissioning and/or installing a space heating and cooling product must be undertaken by an appropriately licensed electrician by Energy Safe Victoria.
- For electrical work involving decommissioning gas heaters and installing reverse cycle air-conditioners, person must be a licensed electrician (grade A).
- For electrical work involving decommissioning and installing the same type of electric product, person must be a Restricted Electrical Worker's Licence holder (with correct classification) or be a licensed electrician (grade A).
- For electrical work involving decommissioning and installing different types of electric products, person must be a licensed electrician (grade A).
- For electrical work involving a new installation of reverse cycle air conditioners, person must be a licensed electrician (grade A).

Handling of refrigerants

- All work involving the handling of fluorocarbon refrigerants (refrigerants covered by the Ozone Protection and Synthetic Greenhouse Gas Management Act) must be undertaken by person holding the relevant refrigerant handling licence issued by the Australian Refrigeration Council.
- See Arctick website for detail of type of licenses required depending on type of work to be carried out.

Activity requirements

- No telemarking and door-nocking
- Prior to undertaking the installation, provide to the customer:
  - ✓ VEET Scheme Consumer Factsheet.
  - ✓ VEU Space Heating and Cooling Consumer Fact Sheet (residential installations only under activity 6).
  - ✓ Information as set out in the VEU Code of Conduct, including clear and accurate information on the activity (e.g. product performance and suitability of the product to that person and premises), information about your rights and obligations under the VEU program, terms and conditions of the contract, and contact details of the person to be undertaking the installation.

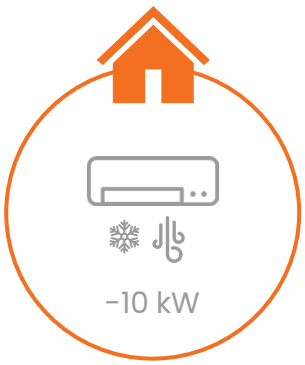
Co-payment requirements

- The energy consumer must pay a minimum co-payment of:
  - ✓ $1000 (including GST) per installed product for this activity (for all multi-split air conditioners registered under 6A to 6G in the VEU Register of Products).
  - ✓ $1000 (including GST) per installed product for this activity (for all ducted air conditioners registered under 6A to 6C in the VEU Register of Products).
  - ✓ $1000 (including GST) per installed product for this activity (for all other non-ducted air conditioners with a total rated cooling capacity equal to or above 10kW products registered under 6F and 6G in the VEU Register of Products)
  - ✓ $200 (including GST) per installed product for this activity (for all other non-ducted air conditioners with a total rated cooling capacity below 10kW registered under 6D, 6E(i), 6E(ii) in the VEU Register of Products).
- The co-payment must be paid by the energy consumer before VEECS can be created for the activity.

Space Heating & Cooling

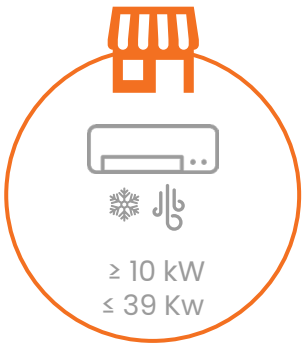
VEU Activity 6 Eligibility Scenarios

Activity 6A



- **System type:** Ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** < 10 kW
- **Application:** Residential or small-scale installations
- **Purpose:** Upgrade to a high-efficiency electric heating and cooling system
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

Activity 6B (i) and 6B (ii)



- **System type:** Ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** ≥ 10 kW and ≤ 39 Kw
- **Application:** Larger residential or small commercial installations
- **Scenarios:** (i) and (ii) reflect different decommissioning and replacement scenarios
- **Purpose**: Upgrade to a high-efficiency electric heating and cooling system
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

CONTACT

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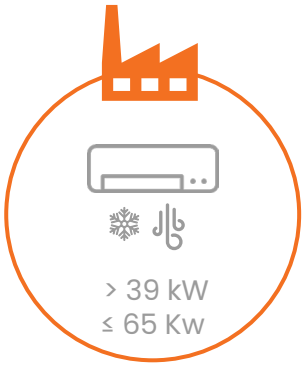
Space Heating & Cooling

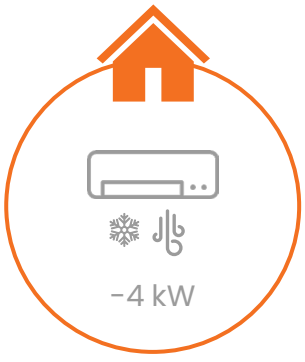
VEU Activity 6 Eligibility Scenarios

Activity 6C



- **System type:** Ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** > 39 kW and ≤ 65 kW
- **Application:** Commercial installations
- **Purpose:** Replace inefficient heating and cooling systems with high-efficiency electric systems
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

Activity 6D



- **System type:** Non-ducted reverse-cycle air conditioner (e.g. single split system)
- **Cooling capacity:** < 4 kW
- **Application:** Small residential spaces
- **Purpose**: Improve energy efficiency in small-scale heating and cooling upgrades
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

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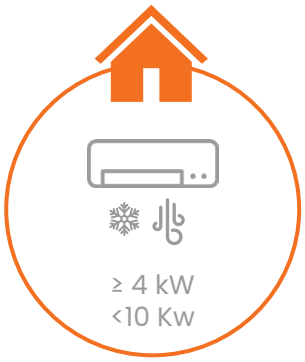
Space Heating & Cooling

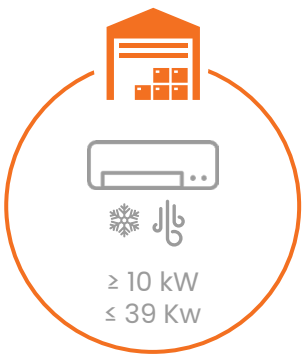
VEU Activity 6 Eligibility Scenarios

Activity 6E (i) and 6E (ii)



- **System type:** Non-ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** ≥ 4 kW and < 10 kW
- **Application:** Residential installations
- **Scenarios:** (i) and (ii) reflect different decommissioning and replacement scenarios
- **Purpose:** Replace inefficient heating and cooling systems with efficient electric systems
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

Activity 6F



- **System type:** Non-ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** ≥ 10 kW and ≤ 39 kW
- **Application:** Large residential or small commercial installations
- **Purpose**: Upgrade to high-efficiency electric heating and cooling
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

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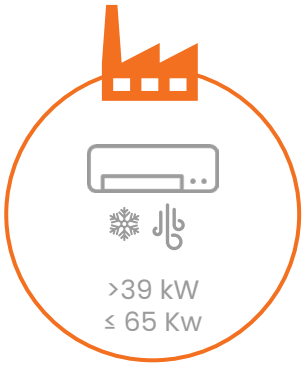
Space Heating & Cooling

VEU Activity 6 Eligibility Scenarios

Activity 6G



- **System type:** Non-ducted reverse-cycle air conditioner (air-to-air heat pump)
- **Cooling capacity:** > 39 kW and ≤ 65 kW
- **Application:** Commercial installations
- **Purpose:** Large-scale replacement of inefficient heating and cooling systems
- **Requirements:**
  - ✓ Must meet minimum GEMS performance standards
  - ✓ Must comply with VEU installation, decommissioning, and documentation rules

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